

Other Billing

In addition to the billings referred to in this pamphlet, you may receive other bills for associated services, such as anesthesiology, cardiology and/or radiology. Please contact those individual billing offices with questions regarding their charges.

Payment Options

- * Cash, checks, or money orders
- * Credit Cards:
Visa, MasterCard, Discover, or American Express
- * Long-term hospital financing
- * 6-month payment contracts
- * Online bill-pay is available on our website.

www.epmedcenter.com

Thank you for choosing

Estes Park Medical Center

and/or

Family Medical Clinic

for your health care needs.

We're here when you need us!

The Patient Financial Services department is happy to assist you with any of your billing questions.

Contact Us

Hospital Billing:

Medicare/Medicare HMO: (970) 577-4463

Insurance/Auto Claims: (970) 577-4466

Medicaid: (970) 577-4468

Work. Comp/CICP: (970) 577-4467

Self Pay/Financial Counselor: (970) 577-4465

Clinic Billing:

(970) 586-8219

Please choose from one of the menu options.

Office hours for Hospital & Clinic Billing:

Monday—Friday 8:00 am to 5:00 pm

Email: pfs@epmedcenter.com

Estes Park Medical Center

Family Medical Clinic

555 Prospect Ave.

Estes Park, CO. 80517

Main Phone: (970) 586-2317

Fax: (970) 586-5757

www.epmedcenter.com



Estes Park Medical Center and Family Medical Clinic

Providing Excellent Health
Care and Promoting
Community Wellness

Billing and Payment Information

Please take the time to review this pamphlet regarding important billing information.

If you have any questions please feel free to contact us.

Medicare

We will bill Medicare and any secondary insurance for you. You will be responsible for any co-pays or deductibles.

Commercial insurance

If you are covered by health insurance, please remember this is a contract between you and the insurance company. Please check with your insurance company to clarify your specific benefits and requirements regarding your services.

As a routine practice, we collect co-pays and deductible amounts at the time of service.

If there is a balance due, after your insurance has paid, you will start receiving monthly statements. Several payment arrangement options are available for your convenience.

Medicaid

You must present a valid Medicaid Card in order for us to submit claims.

Workers' Compensation

If your care is covered by workers' comp insurance, we will bill your employer's workers' compensation insurer. If the claim is disputed, you will be responsible for the bill. We will work with you to bill any commercial insurance that may be applicable.

Colorado Indigent Care Program-CICP

This state program assists people with low income and few assets, to help pay their medical bills. You must be a Colorado resident, U.S. Citizen, or documented alien, and not eligible for Medicaid to qualify for this program. You must apply within 90 days of your hospital date of service.

Although the Family Medical Clinic does not contract with CICP, please provide a copy of your card and we will work with you on your Family Medical Clinic balance.

Auto Claims

Auto Accident claims can be difficult and confusing. The more information you can get to us, the less likely chance of you receiving an unnecessary bill. We require your auto insurance company's name, address and claim number for your policy. Also, provide any other health insurance under which you are covered. See the back of this pamphlet for contact numbers, regarding auto accident claims.

Self Pay

If you do not have medical insurance and are responsible for paying your bill, we expect payment at time of service. If you are not able to pay in full at the time of service, please contact the billing office to make payment arrangements. For a list of contact numbers, please refer to the back of this pamphlet.

Prompt Pay Discount

A 20% prompt pay discount is available to self pay patients, who pay their accounts in full, within 45 days of the first bill.

Finance Charge

A finance charge of 1.75% will be accrued on all hospital self pay balances and after insurance balances, that are over 30 days.

Financial Assistance

Patients with balances due resulting from limited or no insurance coverage, may qualify for the Financial Assistance Program. The hospital uses U.S. poverty guidelines to determine eligibility. Please contact Patient Financial Services for information on the application process. See the back of this pamphlet for numbers to call regarding financial assistance.