



Here When You Need Us

The Patient Financial Services department is happy to assist you with any questions concerning your hospital bill.

Contact numbers

Medicare 970-577-4463

Insurance 970-577-4466

Medicaid 970-577-4468

Workers Comp/ CICP

970-577-4467

Self Pay / Financial Counselor

970-577-4465

Office Hours

Monday-Friday

7:30 AM - 5:00 PM

pfs@epmedcenter.com

Estes Park Medical Center

Mission

To provide excellent health care and promote community wellness in the Estes Valley.

Vision

Our health care organization will be the provider of choice because of our exceptional individualized patient care and customer service.

Values

Compassion

Confidentiality

Quality

Respect

Responsive

Estes Park Medical Center
555 Prospect Avenue
P. O. Box 2715
Estes Park, CO 80517
(970) 586-2317
FAX (970) 586-5757
www.epmedcenter.com

Billing and Payment Information

Estes Park Medical Center

Providing Excellent Health
Care and Promoting
Community Wellness



General Insurance Information

We have created this brochure in an effort to help make our billing process easier to understand.

Commercial insurance

If you are covered by health insurance, please remember this is a contract between you and the insurance company. Please check with your insurance company to clarify your specific benefits and requirements regarding your hospital services.

As a routine practice, the hospital collects co-pays and deductible amounts at the time of service.

If there is a balance due after your insurance has paid, you will start receiving monthly statements. Several payment arrangement options are available for your convenience.

Finance Charge

A finance charge of 1.75% will be accrued on all self pay and after insurance balances over 30 days.

Medicare

We will bill Medicare and any secondary insurance for you. You will be responsible for any co-pays or deductibles.

Medicaid

If you have Medicaid coverage, we will send in a bill for you. You must present a valid Medicaid Card.

Colorado Indigent Care Program-CICP

This state program assists people with low income and few assets to pay their medical bills. You must be a Colorado resident, U.S. Citizen, or documented alien, and not eligible for Medicaid. You must apply within 90 days of your hospital date of service.

Workers' Compensation

If your care is covered by workers' comp insurance, we will bill your employer's workers' compensation health insurer. If the claim is disputed, you will be responsible to pay the bill.

Self Pay

If you do not have insurance and are responsible for paying the bill, we expect payment as soon as possible. If you are not able to pay in full at the time of service, please contact Patient Financial Services at 577-4465 to make financial arrangements.

Prompt Pay Discount

A 5% prompt pay discount is available to self pay patients who pay their accounts in full within 45 days of the first bill.

Financial Assistance

We have financials counselors to assist you in determining if you qualify for several state funded assistance programs. Please call for information .

Patients with balances due resulting from limited or no insurance coverage may qualify for the Financial Assistance Program. The hospital uses U.S. poverty guidelines to determine eligibility. Please contact Patient Financial Services for information on the application process.

Physician Billing

In addition to your hospital bill, you may receive another bill from your physician(s) for their fees associated with services such as radiology, emergency, cardiology, and anesthesiology. Please contact the individual physician billing office with questions regarding their charges.

Payment Options:

Cash - check - travelers checks - money orders
Credit Card - Visa, MasterCard, Discover, American Express
Long-term hospital financing
6-month payment contracts

Thank you for choosing Estes Park Medical Center for your health care needs.